



**Thor Global Enterprises Ltd.**

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Bulk Material Handling Equipment  
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DIGITAL FUTURE INC.  
1797 Queen Street East  
Suite 312  
Toronto Ontario M4L 3Y5

To the entire Digital Future team,

I want to personally extend our sincerest gratitude and appreciation. You have all made the upgrading of our telephone system a really positive and highly successful endeavor. Our compliments to your entire staff for their excellent service and utmost professionalism! I know these things do not happen without a great deal of effort on the part of everyone, and I wish to acknowledge that, we here at Thor Global, appreciate your hard work.

Rick Vukadinovich was the sales consultant that approached us about the possibility of upgrading our telephone equipment. He was very patient, yet persistent, in his approach. He took the time to listen to our needs and desires and then made recommendations that would suit our circumstances. Rick never pushed us to invest more than what we felt was necessary; in fact, he took a proactive interest in seeking out ways to save us money through the equipment we ordered and the configuration we ultimately chose to implement. Rick was easily reachable, always willing to answer all our questions, and his expertise allowed us to save money in both the short and long term.

The technicians that worked on our site, specifically Paul Bowie and Nadji Ngothe, were outstanding! They were both punctual, personable, and carried out their respective responsibilities in a precise and timely manner. I was particularly impressed by the dedicated collaborative effort the technicians showed in meeting our needs. It was also refreshing to see that the technicians kept us fully informed about their progress at every stage of the installation. This made our staff more comfortable and confident that the installation was proceeding as expected.

We wish to thank all of the Digital Future employees for their enthusiasm, hard work and commitment. It appears that your emphasis on excellent service has paid dividends. I am confident that we will be utilizing and recommending your services for many years to come. We know we can depend on you to keep up the good work.

Sincerely,

Thor Global Enterprises Ltd.

Aby Schneider - Sales Manager