

Monday, March 8, 2004

National Office

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To Whom It May Concern:

Digital Future Voice & Data, our telecommunication provider, has done an extraordinary job in fulfilling our telecommunication requirements. We have been working with Digital Future since 1999 and have been very pleased with the various solutions they have provided our organization over the years.

Digital Future has earned our business by consistently showing concern for our specialized needs combined with a keen interest in saving us money by offering us the most cost-effective solution.

Digital Future employees are truly professionals, who demonstrate a high knowledge about all areas of the telecommunications business. They have been very helpful in translating our articulated requirements into innovative combinations of technical systems. There has also been good technical and training support so that we can rely on our systems.

Our salesperson, Rick Vukadinovich, exemplifies the high quality of service Digital Future renders to its clients. I have found Rick to be very dependable and dedicated to providing us with the best possible service. He is punctual, organized and respectful and has always handled our concerns in a swift and efficient manner.

I have enjoyed working on telecommunications solutions with Mr. Vukadinovich and Digital Future and have come to rely on this excellent service.

HIGH

Yours truly

Jacqueline Harvie

Manager, Finance and Administration

Cc Digital Future